Large Labor Agency

Web based system developed for delivering labor market services for a 22-member State Consortium

Objective

Design, develop and deploy a web based labor market information delivery system for a 22-state Consortium ranging from Washington to Massachusetts

Approach

Radha created a configurable COTS product based on early requirements finalization. This enabled each state to have core product functions and customizable individual state functions

Results

Successfully deployed to 17+ states over a three year period

Services Provided

- Project Management
- Requirements Definition
- Application Development
- Application Hosting
- Training and Rollout
- Maintenance Support

A 22-member State Consortium needed a web based delivery system that provided a single, one stop shop for job seekers, employers, research analysts and other customers looking for labor market information.

Additionally the single solution needed to support the unique needs and data of each state. The planned technical architecture and hosting options needed to allow states with limited technical resources to deliver a world class online solution.

In addition, member states would benefit from joint development, training, marketing efforts and materials. It would also reduce overall development and deployment costs for states by sharing and building a customizable single use product.