

Large Health Agency

Web Enabling Legacy System modernizes MMIS system

Objective

Support the modernization of a Medicaid Management System to enable providers and patients to access records securely over a simple web interface

Approach

Radha worked with a major vendor as a sub-contractor to web-enable a key component of the agency's Medicaid Modernization effort within a 14 month time period. The project was implemented in several phases to accommodate a gradual acceptance of the system and give users adequate time to become oriented with the system before formal rollout

Results

Radha created a solution that ensured alignment, integration and re-usability of architecture components at the enterprise level

Services Provided

- Project Management
- Requirements Definition
- Development and Integration
- Data Conversion
- COTS Integration
- Training & Operational Support
- System Certification

A state's health agency was modernizing their Medicaid MMIS system.

Medicaid, established in 1965 under authority of the Social Security Act has grown over the years expanding program offerings and expanding the number of eligible recipients to the point today of providing benefits to millions of individuals and families with low incomes and resources. At the same time, Medicaid has become one of the largest single budget items for state governments and thus, is the focus of intense scrutiny.

The result is putting tremendous pressure on states to increase efficiency; reduce costs and improve flexibility in programs and administration of Medicaid

The agency needed to modernize most of their MMIS systems which was over 20 years old. This included a conglomerate of systems and vendors who had to work together to deploy the system