

Health Insurance Exchange

Business Analysis helps agency define state and federal requirements for Health Insurance Exchange

Objective

Define the requirements, design and overall architecture required for the operability of the Health Insurance Exchange

Approach

Radha supported the requirements definition, analysis, design, architecture and configuration of the key components (Eligibility and Enrollment, Plan Management, Financial Management, Customer Service, Oversight and Reporting, Communications) required for operability of the Health Insurance Exchange

Results

Successful deployment of the nation's first Health Information Exchanges

Services Provided

- Business Process Analysis
- Requirements Analysis
- Process Architecture
- System Analysis
- Testing
- Solution Architecture

A state's health authority is developing a Health Insurance Exchange (HIX) that will create a modular, reusable solution. This project is called HIX-IT, and is funded by a grant from the Office for Consumer Information and Insurance Oversight (OCIO). For small businesses, citizens shopping for insurance coverage, and health insurance carriers, the Exchange will provide a market place for a variety of insurance options and access to federal insurance premium tax credits. The Exchange will provide its customers with seamless access to information, financial assistance and easy health insurance enrollment.

As one of the first states to deploy the Exchange, the agency needed help in defining federal/state requirements, and overall solution architecture which would serve as a national model for reusability and best practices.